

DE 17-171 Eversource Late Fees

EXHIBIT
1
DE 17-171

Week ending	Eversource Contacts	NHPUC Contacts	Comments
8/5/2017	59	-	
8/12/2017	11	-	
8/19/2017	16	-	
8/24/2017	5	-	
9/2/2017	2	-	
9/9/2017		-	No report from Utility
9/15/2017	1	-	
9/22/2017	0	-	
9/29/2017	0	-	
10/7/2017		-	No report from Utility
10/14/2017		-	No report from Utility
10/20/2017	2	-	
10/27/2017	15	-	
11/4/2017	2	-	
11/11/2017	6	-	This was the week of the wind storm
11/18/2017	22	7	
11/25/2017	7	3	Thanksgiving week
12/2/2017	4	1	
12/9/2017	1	3	
12/16/2017	13	2	12/11 Requested Eversource remind CSR's to log calls per recent order
12/23/2017	1	3	
12/30/2017	1	0	
1/6/2018	0	1	
1/13/2018	5	0	
1/20/2018			
1/27/2018			
2/3/2018			
2/10/2018			
2/17/2018			
2/24/2018			
3/3/2018			
3/10/2018			
3/17/2018			